Northwest Plumbing, Heating & AC Announces Expanded Furnace Repair Resources for Winter Season

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DAVENPORT, Iowa - March 16, 2026 -
Northwest Plumbing, Heating & AC, a century-old Quad Cities service provider, has announced the expansion of educational resources and service availability for furnace repair and maintenance as temperatures drop across the region. The company, which has served residential and commercial customers since 1923, is responding to increased demand for heating system services during the critical winter months.

The expanded initiative includes enhanced technical resources available through the company's Youtube channel, where homeowners can access maintenance tips and troubleshooting guides. These digital resources complement the company's traditional service offerings, providing customers with both professional support and educational content to help maintain their heating systems between service calls.

"As we enter another winter season, we're seeing homeowners become more proactive about furnace maintenance and repair needs," said Bill Durand, service manager at Northwest Plumbing Heating & AC. "Our expanded resources help customers understand their heating systems better while ensuring they

know when professional intervention is necessary for safety and efficiency."

The timing of this expansion aligns with seasonal patterns showing that furnace failures typically increase during the first cold snaps of winter, when heating systems are activated after months of dormancy. Industry data indicates that regular maintenance can prevent up to 75 percent of heating system failures, making preventative care and timely repairs critical for household comfort and safety.

Northwest's comprehensive approach to heating services includes furnace repair and installation, annual heating system checks, boiler repair and installation, and high-efficiency heating system upgrades. The company also offers Service Partner Agreements, which provide annual furnace inspections and eliminate after-hours service fees for members.

Beyond heating services, the company maintains its full range of plumbing solutions year-round, addressing everything from water heater installations to drain cleaning and sump pump maintenance. This dual expertise allows technicians to address interconnected home systems, particularly important when dealing with boiler-based heating systems that integrate with plumbing infrastructure.

"Our technicians encounter various heating challenges during winter months, from simple filter replacements to complete system overhauls," added Durand. "Having both heating and plumbing expertise under one roof means we can address complex issues that might stump specialists who focus on just one trade."

The company's commitment to accessibility includes 24-hour emergency service availability and flexible financing options through GreenSky, making necessary repairs and replacements manageable for households facing unexpected heating system failures. Monthly specials and seasonal promotions provide additional opportunities for customers to address heating needs within their budgets.

This recent news article highlights how established service companies are adapting to meet modern customer needs through both traditional service excellence and digital education initiatives.

Northwest Plumbing, Heating & AC has served the Quad Cities area for over a century, providing residential and commercial plumbing, heating, and cooling services. The company operates from its Davenport, Iowa location and maintains a team of experienced technicians trained in all major heating and cooling system brands and models.

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Northwest Plumbing, Heating & AC

Founded in 1923, Northwest Plumbing, Heating & AC has grown from its humble beginnings to one of the most trusted residential plumbing, heating and cooling providers in the Quad City area and beyond.

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